



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110092
Phone: 32978140 Fax: 223842
E-mail: cgrfbyp@hotmai...
SECY/CHN 015/2026

C A No. Applied for
Complaint No. 257/2025

In the matter of:

Ramesh BaluniComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Mr. Surender Kumar, Mr. Ravi Kumar Chaurasia, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 20th January, 2026
Date of Order: 29th January, 2026

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint is filed by Mr. Ramesh Baluni against BSES-YPL, Laxmi Nagar.
2. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007501158 at premises no. 4, J & K block extension, Laxmi Nagar, Delhi-110092. It is also his case that OP rejected his application for new connection on the grounds of pending dues.

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Secretary
CGRF (BYPL)

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3. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. 4, J & K block extension, Laxmi Nagar, Delhi-110092 vide request no. 8007501158.

Reply further submitted that the application of the complainant for new domestic connection has been duly rejected on the grounds of pending dues at site against CA no. 50480776, 100880009 and 150544906.

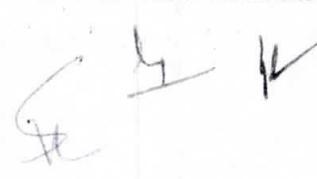
4. Counsel for the complainant did not file rejoinder.

5. Arguments of both the parties were heard.

6. During the course of arguments, both the parties entered into settlement and against the demanded dues amounting to Rs. 1,39,637/- of CA no. 100880009 they have reduced the bill to Rs. 10,880/-. Dues against CA no. 350480776 reduced to Rs. 2320/- and Dues against CA no. 150544906 amounting to Rs. 3430/- has been waived off. The complainant stated that he is ready to pay the revised bill amount.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007501158 at premises no. 4, J & K block extension, Laxmi Nagar, Delhi-10092 after payment of above settled dues and completion of other commercial formalities as per DERC Regulations 2017.



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OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.



(P.K. AGRAWAL)
MEMBER (LEGAL)



(S.R. KHAN)
MEMBER (TECH.)


29/11/26

(P.K. SINGH)
CHAIRMAN

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